

Paul Schreyer (OECD, France), "Conceptual Issues Involved in Measuring the Output of Non-Market Producers of Individual Services"

Abstract

This paper discusses some of the conceptual issues involved in measuring the output of non-market producers of individual services. The paper distinguishes between output and different measures of outcome and discusses the link between these concepts and their use in measuring production and productivity of services. Examples will be taken from the provision of health and education services. Although the paper starts from a perspective of non-market producers, one of the conclusions is that, from a measurement perspective, the distinction between market and non-market producers is of limited relevance, in particular in the health and education areas.